

## Production Workflow Management Suite

BuilderMT and Timberline® Software developed a customizable suite of modules that manages the day-to-day processes and aids in the efficient communication of information across the organization.

### overview

Since 1999, BuilderMT has associated itself with the top residential industry consultants along with listening to its hundreds of clients about "Best Practices" and improved processes within a homebuilding company. These concepts along with role-based processes were the basis for developing the Production Workflow Management Suite. More than a desktop, the Production Workflow Management Suite offers the builder client benefits not found in other builder systems in today's market.

BuilderMT discovered that builders wanted an easy-to-use graphical interface that allowed each person within their organization to have immediate access to information - no matter if they are in the office, on a job site or taking time away from the office.

The Production Workflow Management suite also includes help, support, training and automatic software updates within the desktop.

#### Features:

##### Security and Global Settings:

- Privileged based security (staff roles and responsibilities) including control over global settings.
- Personal and global settings by staff or group.
- Personal settings allows ability to log into mail server, change e-mail address and control the look and feel of the desktop.
- Customizable toolbars and buttons.
- Customizable E-mail allows configuration of the subject or body for POs and Schedule notifications.
- Wireless Scheduling setting by job number or address for display on remote devices such as Palm® OS and Blackberry devices.
- Event log viewer will pinpoint errors and problems from a centralized log viewer. This will help identify problems and issues that arise while operating the software. This will also log critical changes by users throughout the system for audit purposes.

##### On Demand Help and Training:

- Click-to-Learn Tutorials - 2 to 5 minute audio and visual learning aids.
- Screen and menu-based documentation.

##### Access to BuilderMT's 24/7 Support Center for:

- Knowledge base articles.
- Generate a support ticket.
- Downloads of current documentation, manuals and software.
- Auto downloads for clients on support and maintenance plans to receive auto updates of the software via the web as soon as they are released, similar to Windows® Critical Updates.
- Built-in client ftp access into the desktop.

##### All software applications in one location sharing a common database:

- Based upon staff roles, approve sales agreements, generate purchase orders/budgets, set up schedules and approve purchase orders for payment - all from the same screen.
- Establish security to only allow staff to have access to the data they are responsible for.

#### BuilderMT Central Processing Server:

- Off loads processing to back end server technology which is transparent to the builder.
- Opens up options for faster deployment of remote computing devices and accessibility to web information.

#### Document attachments to the job:

- Attach as many documents to the job as you need.
- Allows for scanned documents, CAD drawings.
- Unlimited document types: Floor Plans, Drawings, Specs, etc.
- Assign document types to images and documents.
- Assign document types to purchase order activities and scheduling activities.
- Vendor notifications process via e-mail, ability to send all docs through the e-mail attachments.

#### Improved communication with Trades/Suppliers:

- Multiple phone service providers.
- Three contacts per supplier.
- Allows flags as a purchase order contact vs. scheduling contact or both.
- Send the same document or multiple documents to one or more contacts.
- Unlimited contacts for a future release.
- Instant messaging built into the application.
- Replies will go back to the original senders e-mail depending upon the service provider.

